| No. 5 Rin<br>Telephor                  | JEPACKAGE ng Road LISP II, Brgy. La No. (049) 545-7166 to 6 (049) 545-6302 | INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim Control No.: IRF-23-05-0037 Date Issued: 06-May-23 |  |                          |                     |                |                               |  |
|--|--|--|--|--------------------------|---------------------|----------------|-------------------------------|--|
| Customer                               | EPPI   |  |  | n To                     | NOEMI CEPEDA        |                |                               |  |
| Item Code                              | 5164462-01   |  | Department   |                          | KPLIMA- PRODUCTION  |                |                               |  |
| Item Description                       | PAD ASSY   |  | Date of Detection  |                          | 05-May-22           |                |                               |  |
| Job Order Number                       | bb Order Number 35633  |  |  | Detected                 | PRODUCTION ASSEMBLY |                |                               |  |
|  | ILLUSTRATION OF  | THE PROBLEM  |  | Major                    |                     | Minor          |                               |  |
|  | //   |  |  | 100 of Defect:           | Reject Qua          |                | Reject Percentage<br>100.00%  |  |
| //                                     | //   |  |  |                          | INVERTED LAMIN      | ATE OF B FLU   | JTE                           |  |
|  |  |  | ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF INVERTED LAMINATE OF B FLUTE  Actual:  INVERTED LAMINATE OF B FLUTE OCCURRED DURING LAMINATION OF PAD |                          |                     |                |                               |  |
|  | A A A A A A A A A A A A A A A A A A A                                      | resty - same lines.  | INVE   | RIED LAMINATE            |                     | CKS            |                               |  |
| NO. OF OCC                             | NO. OF OCCURRENCE DISPOSITION  |  | AREA OF OCCURRENCE / ORIGIN CONTENT  |                          |                     |                |                               |  |
| First                                  |  | Hold   |  | Slotter                  | Gluin               |                | Material                      |  |
| Recurrence                             | Recurrence Special Acceptance  |  |  | EQOS                     | Vertic              |                | Dimension                     |  |
| No.:                                   |  | For Rework   |  | Diecut                   | Othe                | I LAMINATION   |                               |  |
| Date:                                  |  | Reject / Disposal  | Detaching  |                          |                     |                | Process / Method Received by  |  |
| Issue                                  | ed by  | Checked by   |  | Approve                  | d by                |                | (Receiving Section)           |  |
|  | C. Arevalo fr G. Mag<br>QA-IE Staff QA Supe                                |  |  | QA Asst. Manager         |                     |                | N. Cepeda<br>Head/ Supervisor |  |
|  |  | I. INVESTIG  | ATION / A  | Apply Representation and |                     |                | ware why it leaked?)          |  |
| DIRECT CAU                             | JSE: (Analyze the reaso  | on of occurrence, why it happened?)  |  |                          | ISE: (Analyze the r | eason of occur | rence, why it leaked?)        |  |
| Why 1:  Why 2:  Why 3:  Why 4:  Why 5: |  |  | Why 1 Why 2 Why 3 Why 4 Why 4  | :<br>:                   |                     |                |                               |  |
| Why 1:<br>∰ Why 2:                     |  | Why Why  |  |                          |                     |                |                               |  |
| Sbulloo Why 2: Why 3: Why 4:           |  |  | Why 3:   |                          |                     |                |                               |  |
| UB) Why 4:                             |  |  | Why 4:   |                          |                     |                |                               |  |
| ₩hy 5:                                 |  |  | Why  | 5:                       |                     |                |                               |  |
| Why 1:                                 |  |  | Why  |                          |                     |                |                               |  |
|  |  |  | Why  | 2:                       |                     |                |                               |  |
| Mhy 3:                                 |  |  | Why  |                          |                     |                |                               |  |
| My 3: Why 3:                           |  |  | Why  |                          |                     |                |                               |  |
| Why 5:                                 |  |  | Why  |                          |                     |                |                               |  |

## KANEPACKAGE PHILIPPINE INC. No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

## INVESTIGATION REPORT FORM (IRF)

|  |   |   |             | FINAL CONC   | LUSION  |                    |   |   |  |
|--|---|---|-------------|--|---|--------------------|---|---|--|
|  | OCCURRENCE  | ROOTCAUSE                               |             |  |   | 0                  | UTFLOW ROOTCAUSE  |   |  |
|  |   |   |             |  |   |                    |   |   |  |
|  |   |   |             |  |   |                    |   |   |  |
|  |   |   |             |  |   |                    |   |   |  |
| IMMEDIATE ACTION   | contain/ temporary  | correct the pro                         | blem found) | CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again) |   |                    |   |   |  |
| Sorting Result   |   |   |             |  |   | Actions to be do   | ne to eliminate recurrence                                    | Who / When                                    |  |
|  | Location  | Total Stock                             | NG          | Total Good   |   |                    |   |   |  |
| RM   |   |   |             |  | System  |                    |   |   |  |
| WIP  |   |   |             |  | Oyotom  |                    |   |   |  |
| -G   |   |   |             |  |   |                    |   |   |  |
| Orientation  |   |   |             |  |   |                    |   |   |  |
| Date   | e Time  |   |             |  | Design /  |                    |   |   |  |
| Title  |   |   |             |  | Tools   |                    |   |   |  |
| Attendees  |   |   |             |  |   |                    |   |   |  |
| . Reworking  |   |   |             |  |   |                    |   |   |  |
| Rework Quantity  |   |   |             |  | Process   | t                  |   |   |  |
| Total Good   |   |   |             |  | 1100033   |                    |   |   |  |
| Rework Percentage (Go  | ood)  |   |             |  |   |                    |   |   |  |
| II. QA ROOTCAU   | SE VERIFICATION   | N (To be filled o                       | ut by QA In | -charge)   | Date Conducte   | ed:                | PIC:  |   |  |
|  | Identified  | Rootcause                               |             |  |   |                    | Recommendation  |   |  |
|  |   |   |             |  |   |                    |   |   |  |
|  |   | III. CORRE                              | CTIVE ACT   | ION VERIFICATI   | ON (To be fille   | ed out by QA In    | -charge)  |   |  |
|  | Che   | III. CORRE                              | CTIVE ACT   |  | ON (To be fille   | ed out by QA In    | -charge)<br>Remarks   |   |  |
| 1st Verification of Act  |   |   |             |  | STATES AND STATES   | ed out by QA In    |   |   |  |
| 1st Verification of Act 2nd Verification of Ac   | ion   |   |             | Implen   | nented?   | ed out by QA In    |   |   |  |
|  | tion  |   |             | [ ] Yes  | nented?   | ed out by QA In    |   |   |  |
| 2nd Verification of Ac   | tion  |   |             | [ ]Yes   | [ ]No   | ed out by QA In    |   |   |  |
| 2nd Verification of Act  3rd Verification of Act  Effectiveness of Act   | tion tion   | cked by                                 | Date        | [ ] Yes [ ] Yes [ ] Yes  | ] No   ] No estion is consider                   | red effective / cl |   | curs within 5 consecutive improvement action. |  |
| 2nd Verification of Act  3rd Verification of Act  Effectiveness of Act   | tion tion   | cked by                                 | Date        | [ ] Yes  | ] No   ] No estion is consider                   | red effective / cl | osed. If the same problem oc<br>d department to provide new i | mprovement action.                            |  |
| 2nd Verification of Acc  | tion tion   | curs for 5 consecution of yet implement | Date        | [ ] Yes Ities, corrective addition Report s      | ] No   ] No   [ ] No   [ ] No   [ ] No   cition is conside thall be re-issue                      | red effective / cl | Remarks  osed. If the same problem oc                         | mprovement action.                            |  |
| 2nd Verification of Act  3rd Verification of Act  Effectiveness of Act  Note: If no same def deliveries or 3rd verification of Act | tion tion tion tion tion tects / problems occ fication of action st | curs for 5 consecution of yet implement | Date        | [ ] Yes Ities, corrective addition Report s      | ] No   ] Stion is considerable be re-issue OSURE | red effective / cl | osed. If the same problem oc<br>d department to provide new i | mprovement action.                            |  |
| 2nd Verification of Act  3rd Verification of Act  Effectiveness of Act  Note: If no same def deliveries or 3rd veri                | tion tion tion tion tion tects / problems occ fication of action st | curs for 5 consecution of yet implement | Date        | [ ] Yes Ities, corrective addition Report s      | [ ] No cition is conside thall be re-issue OSURE                      | red effective / cl | osed. If the same problem oc<br>d department to provide new i | mprovement action.                            |  |